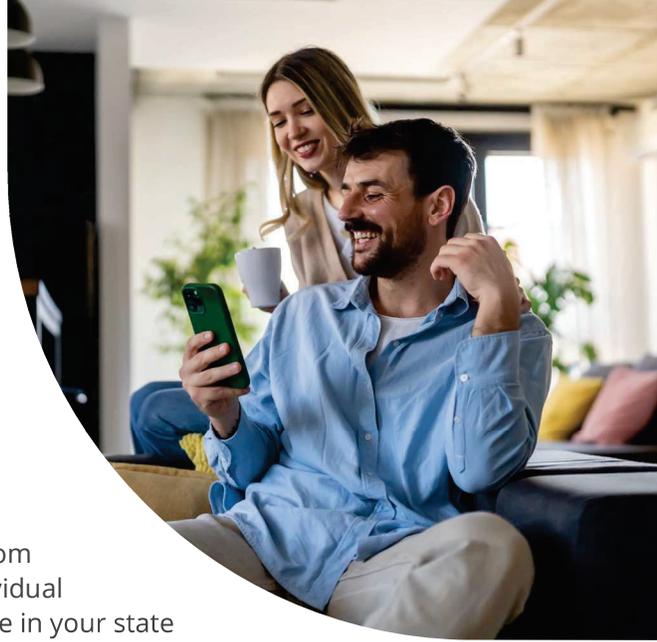




Plan continuation



Can I continue my plan with MASA if I leave my employer?

You can elect coverage from our consumer-direct individual product offerings available in your state by calling (954) 820-4332. Our representatives are available from 9am-5pm EST to answer questions and help you enroll. Product availability will vary by state.

Is there a set-up or initiation fee to purchase MASA coverage from the consumer-direct offerings?

If you are moving from a MASA plan through your employer, there is no set-up or initiation fee to purchase MASA coverage from the consumer-direct offerings.

Are there any options for continuation of my MASA coverage through my former employer?

If your employer offers MASA through their COBRA plan, you may choose to continue your MASA coverage for up to 18 months after a qualifying event. At the end of your COBRA coverage, you can elect coverage from our consumer direct individual product offerings. Please contact your HR department with COBRA questions.

How will payment be handled if I choose to elect MASA through my COBRA benefits plan?

COBRA benefits and payment will be managed by your former employer, typically through their designated COBRA Administrator.

I'm retiring in two months. Do I have to wait until my retirement effective date to call MASA?

You can call MASA up to three months prior to leaving your employer and our agent can start processing your application. MASA will make your new coverage effective on the date your group coverage terminates.

What are my options if MASA doesn't offer a product in my state?

Each state has its own regulations regarding the individual products that can be offered. MASA is hard at work to be able to offer products in every state, with changes happening constantly. Please continue to stay in touch with our consumer-direct team at (954) 820-4332 for information on individual product offerings available where you live.